

Notice of Data Incident

July 7, 2026 / Revised July 30, 2026

On May 8, 2026, SportsMed discovered that it had experienced a cyber-security incident involving unauthorized access to limited protected health information related to a single employee email account between April 6th and May 5th, 2026 and immediately began an investigation and took action to remediate the incident. The investigation into this incident is ongoing. However, at this time, there is no indication that any information has been misused.

The affected information may include patient names and one or more of the following: date(s) of service, provider name, physical therapy or chiropractic diagnosis information, physical therapy or chiropractic treatment information, and/or health insurance information.

SportsMed is committed to providing quality care, including protecting your data, and has policies and procedures in place for protecting and safeguarding personal health information. In response to this incident, the threat was contained, the email account was secured, and we have taken various actions such as to reset and strengthen passwords, conduct employee training, and review our policies and procedures related to this incident. SportsMed is continuing to investigate this incident with support from cybersecurity specialists.

If you have questions about this incident, please call our dedicated call center 1-888-201-5517, Monday through Friday between 9 am and 9 pm ET, excluding major U.S. holidays. You may also write us at 266 Harristown Road, Suite 304, Glen Rock, NJ 07074. We sincerely regret any inconvenience in connection with this incident.

While SportsMed is still investigating whose personal information may have been involved, in general, we encourage potentially affected individuals to remain vigilant against incidents of identity theft and fraud by regularly reviewing credit reports, account statements, and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus: TransUnion, Experian, and Equifax. To order a free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals have the right to place an initial or extended fraud alert on a credit file at no cost. If individuals are a victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a credit freeze on a credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. According to federal law, individuals cannot be charged to place or lift a credit freeze on their credit report.

LOCATIONS THROUGHOUT NEW JERSEY



To place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion

1-800-680-7289

www.transunion.com

Experian

1-888-397-3742

www.experian.com

Equifax

1-888-298-0045

www.equifax.com

Individuals can further educate themselves about identity theft, fraud alerts, credit freezes, and the steps they can take to protect personal information by contacting the credit reporting bureaus, the Federal Trade Commission ("FTC"), or their state Attorney General. To get more information, or learn about how to file a complaint individuals may contact the FTC at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft may also be reported to law enforcement and the applicable state Attorney General.

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